

Vermont Prescription Monitoring System Migration

Contents

General Migration Information	2
What is changing?	2
What improvements will the new system bring?	2
When will the new system go live?	2
Will there be any disruption to service?	3
What happens to historical data?	3
Where can I find more information?	3
Who should users contact with questions?	3
Data Submitters	3
Will there be a new Data Submitter Guide?	3
Are there changes to the reporting requirements outside of the registration with the new system?	3
When will Data Submitters sign up for new accounts?	3
Will there be a hard cutover for reporting? How will Data Submitters verify that file submission is properly set up?	4
Does this change any of the data reporting requirements?	4
Query Account Holders – Healthcare Providers, Pharmacists and their Delegates	4
Will users need to do anything?	4
Do delegate accounts need to be re-approved and re-linked to their supervising provider?	4
Is there anything users should know in advance?	4
Do I need to re-register for an Okta account if I already have one for another Vermont state system?	4
How does Okta multi-factor authentication work?	5

Will there be a grace period for account setup, or must everyone be registered by go-live?	5
Will my past query (search) history be migrated?	5
How far back will patient prescription history go in the new system?	5
Will data look different in the new reports?	5
Who do I contact if I notice missing or inaccurate data after the migration?.....	5
Has the search or query process changed?.....	5
Will existing integrations still be active?	6
Does this change my state-mandated query requirements?	6
Are audit logs preserved across the switch?.....	6

General Migration Information

What is changing?

The Vermont Prescription Monitoring System (VPMS) is upgrading to a new, modern, cloud-hosted platform. This is a system and infrastructure upgrade, not a change to the underlying prescription monitoring program itself. The outgoing vendor is BambooHealth (AWARxE and Clearinghouse) and the incoming vendor is LogiCoy (PMPCentral).

What improvements will the new system bring?

Some new functionality will be rolled out once the migration is complete. We will inform users of new functionality as it is available. In addition, the new system will support:

- Vendor-agnostic integration options, allowing greater flexibility in connecting with healthcare partners,
- A smoother, more intuitive experience for health care providers, with tools to support clinical decision-making,
- Enhanced performance metrics for ongoing system monitoring, and
- Strengthened data security and quality assurance to better protect sensitive prescription data.

When will the new system go live?

The new system is on track to go live on February 3, 2027. Additional milestones and communications will follow as that date approaches.

Will there be any disruption to service?

VPMS will continue operating without interruption throughout the transition, other than a 12-hour cutover window. Continuous access for providers and pharmacies is a top priority.

What happens to historical data?

All six years of historical dispensing data will be migrated and validated before go-live, so users will retain access to the full record they have today.

Where can I find more information?

The [VPMS website](#) will be updated regularly with FAQs and other resources. Additional information, including account registration steps, training resources, and support options, will be shared with users and the public in the coming months as the project progresses.

Please add the following emails to your safe list:

- vpms@logicoy.com
- hannah.hauser-vermont.gov@shared1.ccsend.com (this is a distribution list email)

Who should users contact with questions?

Users and constituents can reach out to the program team directly at ahs.vdhvpms@vermont.gov.

Data Submitters

Will there be a new Data Submitter Guide?

The Data Submitter Guide is in development right now and should be available by the end of October 2026. We will send out communications about all required fields and guidance around submissions and account registration by the end of October or early November 2026.

Are there changes to the reporting requirements outside of the registration with the new system?

There will be some different ASAP 4.2b required fields and differences around what submission formats will cause an error or a warning. There will be an available crosswalk to the current ASAP 4.2b data reporting requirements with changes and modifications clearly delineated.

When will Data Submitters sign up for new accounts?

Data Submitters will be able to register for accounts and submit files to a test site to confirm data validity and the successful submission process. We will ask you to sign up for an account in mid-November 2026 and submit at least one test file prior to the beginning of the year. Data Submitters **are not** required to sign up for Okta.

Will there be a hard cutover for reporting? How will Data Submitters verify that file submission is properly set up?

Pending confirmation from our outgoing vendor, we are planning a hard cutover. There will be a planned downtime of 12 hours from 6pm on February 2 - 6am on February 3, 2027. Final files will be submitted to BambooHealth on February 2nd. Data Submitters will begin submitting to LogiCoy on February 3rd.

Data files submitted from January 1, 2027 through go-live will be provided by BambooHealth and uploaded to LogiCoy up until the cutover, so except for the data immediately preceding the cutover, all data should be in LogiCoy's system at the time of go-live.

Does this change any of the data reporting requirements?

Pharmacies are still required to report all dispensations or zero reports within 24 hours or one business day in accordance with [18 VSA § 4289 d\(3\)](#). Exemptions from reporting are still processed on an annual basis. All exemptions remain current through the end of the exemption period in which they were approved.

Query Account Holders – Healthcare Providers, Pharmacists and their Delegates

Will users need to do anything?

Yes, but not yet. Users will need to take some actions as part of the transition, including registering for the new system, but they will receive advance notice, instructions, and support before any action is required.

Do delegate accounts need to be re-approved and re-linked to their supervising provider?

Yes, all delegate accounts will need to be re-linked and re-approved.

Is there anything users should know in advance?

Query account users will need a current, active Okta account before registering for the new system. No immediate action is necessary on this yet, but if users already have an Okta account, please ensure it is up to date with your email and date of birth. Further instructions will be provided for those users who do not have a current account.

Do I need to re-register for an Okta account if I already have one for another Vermont state system?

No, you will use one Okta account to sign into many state systems. This means if you have an account with the Board of Medical Practice or the Immunization Registry, for example,

you will use that Okta account. You must create a new VPMS account that uses the same email as your Okta account.

How does Okta multi-factor authentication work?

Okta requires one or more of the following methods for authenticating your account when you login:

- Okta Verify
- Google Authenticator
- Microsoft Authenticator
- Cell phone notification through SMS (text)
- Cell phone notification through call

Will there be a grace period for account setup, or must everyone be registered by go-live?

All users must be signed up by go-live to remain compliant with their statutory requirements for registration and use.

Will my past query (search) history be migrated?

Past query histories from the old VPMS system will not be available to users in the new system. Complete audit files of historical queries are accessible by request. New queries and system activity will be logged within the new system. Prescription data will be retained and available in the new system, as described below.

How far back will patient prescription history go in the new system?

A full six years of historical data will be available for querying.

Will data look different in the new reports?

Patient reports will contain all the same data in a similar list format, with new additional insight visualizations and dynamic viewing capabilities.

Who do I contact if I notice missing or inaccurate data after the migration?

Please contact ahs.vdhvpms@vermont.gov if you notice any sizeable gaps. While typically we request that you contact the pharmacy to resolve any issues related to misinformation in the prescription record, during migration we are maintaining a higher level of oversight to ensure that all data transfers smoothly.

Has the search or query process changed?

The new query process is very similar to the old system. Account users will enter a full or partial name and date of birth of the patient and specify a time frame for querying. Bulk patient requests are also available.

Will existing integrations still be active?

All existing integrations will be maintained with an intention to be immediately accessible upon go-live.

Does this change my state-mandated query requirements?

There is no change to the query requirements listed in the [VPMS Rule](#).

Are audit logs preserved across the switch?

All registration, access, use and submission to the system is recorded, and these audit logs are preserved by the program.

This document reflects information available as of version date below and will be updated as the project progresses. Please visit <https://healthvermont.gov/vpms> or contact ahs.vdhvpms@vermont.gov with questions.